## **CUSTOMER INFORMATION SHEET / KNOW YOUR POLICY**

This document provides key information about your policy. You are also advised to go through your policy document

We request you to kindly review the CIS and acknowledge the same through a link shared to you on your registered mobile number/Email ID/WhatsApp.

SI.	Title	<b>Description</b> (Please refer to applicable Policy Clause Number in next column)	Policy Clause Number
1.	Name of the Insurance Product and Unique Identification Number (UIN)	Bajaj Life Fortune Gain II UIN:116L196V02	Policy Schedule
2	Policy Number	<xxxxxxxxxxxx></xxxxxxxxxxxx>	Policy Schedule
3.	Type of Insurance Policy	Linked	-
4.	Basic Policy Details	Policy Schedule	
		Policy Term (Years): <xxxxxxxxxx>  Benefits payable on maturity:</xxxxxxxxxx>	Part C
		Fund Value	Section 5
5.	Policy Coverage/benefits payable	Benefits payable on death: Higher of Prevailing Sum Assured or Single Premium Fund Value Plus Higher of Top-up Sum Assured or Top-up Premium Fund Value, if any The Death Benefit is subject to the Guaranteed Death Benefit of 105% of the Total Premiums paid, till the date of death.  Survival Benefits excluding that payable on maturity: Not Applicable  Surrender benefits:  During the first 5 policy year: Discontinuance value at the end of the lock-in period will be payable as surrender value.  After first 5 policy year: Fund value as on the date of surrender.	Part C Section 5  - Part D Section 9
		Options to policyholders for availing benefits, if any, covered under the policy:  Policy holder / Claimant can opt to take maturity benefit and death benefit in form of installments spread over a period of 5 years under Settlement option	Part D Section 12
		Other benefits/options payable, specific to the policy, if any:  Not Applicable	-
		Lock-in period for Linked Insurance products:	Part B
		Five (5) Years	Section 1
		1100 (3) 10013	

		Dartial Withdrawal /N	on Evetomatich Assilet	alo		
		Partial Withdrawal (No	-	oie		
6.		Top-up Premium: Available			Part D Section 12	
	0	Switch Funds: Available				
	Options available (in case	Settlement Option: Available				
	of Linked Insurance Products)	Option to decrease sum assured: Available				
		Premium Apportionment: Available				
		Systematic Partial Withdrawal: Available				
		Systematic Switching Option: Available				
7.	Option available(in case of Annuity product	Not Applicable				-
	randey product	If no riders are opted < If riders are opted <<	<< Not Applicable>>			
		Rider Name	Rider Benefit	UIN	Sum Assured	
8.	Riders Opted if Any	Bajaj Life Linked Accident Protection Rider II	Linked Accidental Death Benefit (ADB)	<xx></xx>	<xx></xx>	
		Bajaj Life Linked Accident Protection Rider II	Linked Accidental Total Permanent Disability Benefit (ATPD)	<xx></xx>	<xx></xx>	Policy Schedule
		For details on the rider, please refer the customer information sheet of the respective rider. >>				
9.	Exclusions (events where insurance coverage is not payable), if any	<b>Suicide claim provision:</b> In case of death due to suicide within 12 months from the Date of Commencement of Risk or from the date of latest revival of the Policy, whichever is later, the Claimant shall be entitled to the Fund Value, as available on the date of intimation of death.				Part F Section 23
	Waiting Period/ /lien	There is no other exclusion applicable w.r.t death other than suicide clause.				
10.	Period, if any	Not applicable	Not applicable			-
11.	Grace Period	Not Applicable				-
12.	Free Look Period	Thirty (30) Days			Part D Section 6	
	Lapse, paid-up and Revival of the Policy	Lapse - Not applicable				-
13.						-
15.		Revival - Not applicable	e			Part D
14.	Policy Loan If Applicable	Not Applicable				Section 8
		1)Turn Around Time (TAT) for claims settlement and brief procedure:				
15.	Claims / Claims Procedure	• Link for Brief Procedure :  https://www.bajajlifeinsurance.com/life-insurance-claim-assistance.html			Part F Section 35	

		<ul> <li>Link for Turn Around Time (TAT) for claims settlement:         <a href="https://www.bajajlifeinsurance.com/content/dam/balic-web/pdf/customer-services/services-tat.pdf">https://www.bajajlifeinsurance.com/content/dam/balic-web/pdf/customer-services/services-tat.pdf</a></li> <li>Helpline/Call Centre Numbers:         <ol> <li>020 6712 1212 (Customer Care Number)</li> <li>Mail Us: customercare@bajajlife.com</li> </ol> </li> <li>Contact details of the insurer:         <ol> <li>Bajaj Life Insurance Limited (Formerly known as Bajaj Allianz Life Insurance Company Limited)</li> <li>Bajaj Insurance House, Airport Rd, Yerawada, Pune, Maharashtra 411006</li> </ol> </li> <li>Link for downloading claim form and list of documents required including bank account details:</li> </ul>	
		https://www.bajajlifeinsurance.com/life-insurance-claim-assistance.html  WhatsApp- 8806727272	
16.	Policy Servicing	Turn Around Time (TAT): https://www.bajajlifeinsurance.com/content/dam/balic-web/pdf/customer-services/services-tat.pdf  Helpline/Call Centre number: 020 6712 1212  Contact details of the insurer: In case you have any query, you may communicate with the Company:  1) By post at: Customer Care Desk, Bajaj Life Insurance Limited, Bajaj Insurance House, 5th floor, Airport Road, Yerawada, Pune – 411006  2) By Email:     customercare@bajajlife.com  Link for downloading applicable form and list of documents required including bank account details: https://online.bajajlife.com/online/portal/logon/serviceRequest.do?user_name=WEBSITE&p_flag=0	Part G Section 38
17.	Grievances /Complaints	Contact details of Grievance Redressal Officer of the insurer: Grievance Redressal Officer of the insurer - In case you do not receive a response within 14 days or if you are not satisfied with the resolution, you may approach Grievance Redressal Officer at <a href="mailto:gro@bajajlife.com">gro@bajajlife.com</a> Link for registering the grievance with the insurer's portal: Insurance company grievance portal – <a href="https://webpartner2.bajajlife.com/GrvOnlineApi/indexOnlineGrv.jsp#ga=2.7272630.541013491.1717475077-">https://webpartner2.bajajlife.com/GrvOnlineApi/indexOnlineGrv.jsp#ga=2.7272630.541013491.1717475077-</a>	Part G Section 38 and Section 39

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Contact details of Ombudsman: Find your nearest Ombudsman office at <a href="https://www.cioins.co.in/ombudsman">https://www.cioins.co.in/ombudsman</a>	

## **Declaration by the Policyholder**

I have read the above and confirm having noted the details.

Place:

Date:

(Signature of the Policyholder)

## Web-link for the product where sample policy document can be downloaded:

https://www.bajajlifeinsurance.com/ulip-plans/fortune-gain.html

## Disclaimer:

In case of conflict in the content mentioned hereinabove, the terms and conditions mentioned in the policy document shall prevail.