

CUSTOMER INFORMATION SHEET / KNOW YOUR POLICY

This document provides key information about your policy. You are also advised to go through your policy document. We request you to kindly review the CIS and acknowledge the same through a link shared to you on your registered mobile number/Email ID/WhatsApp.

Sl. no.	Title	Description in Simple Words (Please refer to applicable Policy Clause Number in next column)	Policy Clause Number
1.	Name of the Insurance Product and Unique Identification Number (UIN)	Bajaj Life Diabetic Term Plan II Sub 8 HbA1c (UIN - 116N183V01)	Policy Schedule
2.	Policy Number	<xxxxxx>	
3.	Type of Insurance Policy	Pure Risk	Policy Schedule
4.	Basic Policy detail	<ul style="list-style-type: none"> • Instalment Premium for Year 1 (₹) - <xxxxxx> • Instalment Premium Year 2 onwards (₹) - <xxxxxx> • Mode of premium payment - <xxxxxx> • Sum Assured on Death (₹) - <xxxxxx> • Sum Assured on Maturity (₹) - <Not Applicable> • Premium payment Term (years) - <xxxxxx> • Policy Term (years) - <xxxxxx> 	Policy Schedule
5.	Policy Coverage / benefits payable	<ul style="list-style-type: none"> • Benefits payable on maturity – Not applicable • Benefits payable on Death – Sum Assured on Death shall be payable. • Survival Benefits excluding that payable on maturity – Not applicable • Surrender Value – No Surrender Value shall be available in the Policy • Options to policyholders for availing benefits, if any, covered under the policy – Not applicable • Other benefits/options payable, specific to the policy, if any – Not applicable • Lock-in period for Linked Insurance product – Not applicable 	Part C – Section 4 Part D – Section 9
6.	Options available (in case of Linked Insurance Products)	Not applicable	Not applicable
7.	Option available (in case of Annuity product)	Not applicable	Not applicable

8.	Riders opted, if any	<div>If no riders are opted << Not Applicable>></div> <div>If riders are opted <<<table><tr><td>Rider Name</td><td>UIN</td><td>Sum Assured</td></tr><tr><td><Rider Name></td><td><XX></td><td><XX></td></tr></table></div> <div>For details on the rider, please refer the customer information sheet of the respective rider. >></div>	Rider Name	UIN	Sum Assured	<Rider Name>	<XX>	<XX>	Policy Schedule
Rider Name	UIN	Sum Assured							
<Rider Name>	<XX>	<XX>							
9.	Exclusions (events where insurance coverage is not payable), if any.	Suicide Exclusion In case of death of the Life Assured due to suicide, within twelve (12) months from the Date of Commencement of Risk or the date of latest revival of the Policy, whichever is later, then the Claimant shall be entitled to receive 80% of the Total Premiums Paid as on the date of death of the Life Assured, provided the Policy is in force.	Part F – Section 11						
10.	Waiting /lien Period, if any	Not applicable	Not applicable						
11.	Grace period	Thirty (30) days for premium payment frequencies other than monthly and fifteen (15) days for monthly frequency.	Part B – Section 1						
12.	Free Look Period	Thirty (30) days	Part D – Section 5						
13	Lapse, paid-up and revival of the Policy	Non-Payment of Premiums (Lapse and Paid-up): If premiums have not been paid before the expiry of the grace period, the policy will lapse and no benefit will be paid. Revival Period – Five (5) years from the due date of the first unpaid premium	Part D – Section 6 Part B – Section 1						
14.	Policy Loan, if applicable	Not applicable	Not applicable						
15.	Claims / Claims Procedure	Turn Around Time (TAT) for claims settlement and brief procedure: Link for Brief Procedure : https://www.bajajlifeinsurance.com/life-insurance-claim-assistance.html • Link for Turn Around Time (TAT) for claims settlement: https://www.bajajlifeinsurance.com/content/dam/balic-web/pdf/customer-services/services-tat.pdf Helpline/Call Centre Numbers: 020 6712 1212 (Customer Care Number) Mail Us : customercare@bajajlife.com Contact details of the insurer: Bajaj Life Insurance Limited (Formerly known as Bajaj Allianz Life Insurance Company Limited)	Part F – Section 22						

		<p>Bajaj Insurance House, Airport Rd, Yerawada, Pune, Maharashtra 411006</p> <p>Link for downloading claim form and list of documents required including bank account details: https://www.bajajlifeinsurance.com/life-insurance-claim-assistance.html</p> <ul style="list-style-type: none"> WhatsApp- 8806727272 	
16.	Policy Servicing	<p>Turn Around Time (TAT): https://www.bajajlifeinsurance.com/content/dam/balic-web/pdf/customer-services/services-tat.pdf</p> <p>Helpline/Call Centre number: 020 6712 1212</p> <p>Contact details of the insurer: In case you have any query, you may communicate with the Company:</p> <ol style="list-style-type: none"> By post at: Customer Care Desk, Bajaj Life Insurance Limited ., Bajaj Insurance House, 5th floor, Airport Road, Yerawada, Pune – 411006 By Email: customercare@bajajlife.com <p>Link for downloading applicable forms and list of documents required including bank account details : https://online.bajajlife.com/online/portal/logon/serviceRequest.do?user_name=WEBSITE&p_flag=0</p>	Part G – Section 26
17.	Grievances /Complaints	<p>Contact details of Grievance Redressal Officer of the insurer: Grievance Redressal Officer of the insurer - In case you do not receive a response within 14 days or if you are not satisfied with the resolution, you may approach Grievance Redressal Officer at gro@bajajlife.com</p> <p>Link for registering the grievance with the insurer's portal: Insurance company grievance portal - https://webpartner2.bajajlife.com/GrvOnlineApi/indexOnlineGrv.jsp#_ga=2.7272630.541013491.1717475077-1601763320.1694668355&_gac=1.52751388.1715749803.EAlaIQobChMly_equivKOhgMVdWsPAh0NFQrEEAAYASAAEgJObPD_BwE</p> <p>Contact details of Ombudsman: Find your nearest Ombudsman office at https://www.cioins.co.in/ombudsman</p>	Part G – Section 26 & 27

Declaration by the Policyholder

I have read the above and confirm having noted the details.

Place:

(Signature of the Policyholder)

Date:

Web-link for the product where sample policy document can be downloaded:

<https://www.bajajlifeinsurance.com/term-insurance-plans/diabetic-term-insurance-plan.html>Disclaimer: In case of conflict in the content mentioned hereinabove, the terms and conditions mentioned in the policy document shall prevail.