## **CUSTOMER INFORMATION SHEET / KNOW YOUR POLICY**

This document provides key information about your policy. You are also advised to go through your policy document.

We request you to kindly review the CIS and acknowledge the same through a link shared to you on your registered mobile number/Email ID/WhatsApp.

SI.	Title	Description in Simple Words	Policy
no.		(Please refer to applicable Policy Clause Number in next column)	Clause Number
1.	Name of the Insurance Product and Unique Identification Number (UIN)	Bajaj Life Assured Wealth Goal (UIN - 116N170V14)	Policy Schedule
2.	Policy Number	<xxxxxxxxxx></xxxxxxxxxx>	Policy Schedule
3.	Type of InsurancePolicy	Non-Linked other than pure risk and pension	Policy Schedule
4.	Basic Policy details	<ul> <li>Instalment Premium (Rs.)- <xxxxxx></xxxxxx></li> <li>Mode of premium payment - <xxxxx></xxxxx></li> <li>Sum Assured on death (Rs.) - <xxxxx></xxxxx></li> <li>Sum Assured on Maturity (Rs.)- <xxxxxx></xxxxxx></li> <li>Premium Payment Term (years)- <xxxxx></xxxxx></li> <li>Policy Term (years)- <xxxxx></xxxxx></li> </ul>	Policy Schedule
5.	Policy Coverage/ benefits payable	1. Benefits payable on maturity –  Under Variant 1 and 3 – Sum of all premiums paid plus last Income instalment will be paid.  Under Variant 2 – Sum of all premiums paid (if chosen) plus last Income instalment will be paid.  Under Variant 4 – Last Income instalment will be paid.  Under Variant 5 – Guaranteed Maturity Benefit will be paid.  Under Variant 6 – Income instalments will be paid over the chosen Income Period. Additionally, total premiums paid in the policy will be paid at the end of the Income Period.	Part C – Section 4
		2. Benefits payable on death — <u>Under Variant 1 to 4:</u> On death of life assured during the policy term, the death benefit will be paid which will be higher of —  a) Sum Assured on death or b) 105% of Total Premiums paid as on date of death or c) the prevailing surrender value  The death benefit will be paid to the nominee in equated monthly instalments for a period of 5 years.	Part C – Section 4

<u>Under Variant 5:</u> On death of life assured during the policy term, the death benefit will be paid which will be higher of – For Limited/ Regular Pay option

- a) Sum Assured on death or
- b) 105% of Total Premiums paid as on date of death or
- c) the prevailing surrender value

For Single Pay with Joint life option-

- On 1st Death during the Policy Term, 1.25 times of Single Premium will be payable to the nominee and the plan will continue.
- On 2nd Death during the Policy term, the Death benefit will Part be higher of -

Part C Section 4

- a. Sum Assured on Death, or
- b. 105% of Total Premiums paid as on date of death, or the prevailing surrender value.

Under Variant 6, the death benefit will be paid as-

- a) A regular income starting immediately from the date of death that is payable for a period equal to the Income Period chosen by the Policyholder.
- b) At the end of Income Period a lump sum amount equal to sum of all premiums payable during the premium payment term shall be paid.

Part D Section 8

3. Survival Benefits excluding that payable on maturity -

For Variant 1, 2 and 4 - Income instalments will be paid during the Income Period.

For Variant 3 - Income instalments increase by @10% of 1<sup>st</sup> instalment of Income instalment every five years during the Income Period.

For Variant 5 and 6 – Not applicable

Part D Section 10

## 4. Surrender value-

- The surrender value payable will be the higher of the guaranteed surrender value (GSV) or the special surrender value (SSV).
- Under limited/ regular pay- the policy will acquire a GSV provided two (2) full years' premiums have been paid.
   SSV shall become payable after completion of first (1<sup>st</sup>) policy year provided at least one (1) full years' premium has been received.
- Under single pay- immediately after payment of single premium
- 5. Options to policyholders for availing benefits, if any, covered under the policy
  - For Variant 1 to 4 and 6 Option to take death benefit instalments in Lumpsum.

		<ul> <li>For Variant 5 – Option Instalments.</li> <li>For Variant 6 – Option Instalments.</li> <li>For Variant 6 – Option Instalments.</li> <li>For 1 to 4 and 6 - Option Instalments.</li> <li>Other benefits/options any - No other benefit passurrender and death bereformed in the control of the control</li></ul>	otion to take tion to avail incompayable, specially able other the nefit	maturity benefit come on date of your cific to the policy an survival, maturi	in our , if ty,
6.	Insurance Products)	Not Applicable			Not Applicable
7.	Option available (in case of Annuity product)	Not Applicable			Not Applicable
8.	Riders opted, if any	If no riders are opted << Not  If riders are opted <<  Rider Name <rider name="">  For details on the rider, pleasheet of the respective rider.</rider>	UIN <xx> ease refer the</xx>	Sum Assured <xx> customer inform</xx>	Policy Schedule ation
9.	Exclusions (events where insurance coverage is not payable), if any.	Suicide Exclusions: In case of death of Life Assured (in a Single Life Policy or Joint Life Policy) due to suicide within twelve (12) months from the Date of Commencement of Risk or the date of latest revival of the Policy, whichever is later, then, the Claimant shall be entitled to receive the higher of 80% of the all premiums Part F — Paid till the date of death of the Life Assured or the Surrender Value, Section 12 if any, available as on the date of death, provided the Policy is inforce. The Policy will be automatically terminate on the date of death of the Life Assured. There are no other exclusions apart from the Suicide Clause.			
1 1/1	Waiting /lien Period, if any	I NOT Applicable		Not Applicable	
11.	Grace Period	Thirty (30) days for premiu monthly and fifteen (15) days		•	han Part B – Section 1
12.	Free Look Period	30 days			Part D – Section 5

13.	Lapse, paid-up and revival of the Policy		
		<ol> <li>Revival of the policy – Within five (5) years from the due date of the first unpaid Regular Premium, before the Maturity Date.</li> </ol>	Part B – Section 1
14.	Policy Loan, if applicable	the policy. Loan interest rate applicable for the loan will be as decided by the company from time-to-time.	Part D – Section 11
15.	Claims/Claims Procedure Policy Servicing	Turn Around Time (TAT) for claims settlement and brief procedure: Link for Brief Procedure: https://www.bajajlifeinsurance.com/life-insurance-claim-assistance.html  Link for Turn Around Time (TAT) for claims settlement: https://www.bajajlifeinsurance.com/content/dam/balic-web/pdf/customer-services/services-tat.pdf  Helpline/Call Centre Numbers: 020 6712 1212 (Customer Care Number) Mail Us: customercare@bajajlife.com  Contact details of the insurer: Bajaj Life Insurance Limited (Formerly known as Bajaj Allianz Life Insurance Company Limited) Bajaj Insurance House, Airport Rd, Yerawada, Pune, Maharashtra 411006  Link for downloading claim form and list of documents required including bank account details: https://www.bajajlifeinsurance.com/life-insurance-claim-assistance.html  WhatsApp- 8806727272  Turn Around Time (TAT): https://www.bajajlifeinsurance.com/content/dam/balic-web/pdf/customer-services/services-tat.pdf	Part F – Section 22
		Helpline/Call Centre number: 020 6712 1212	

	Contact details of the insurer: In case you have any query, you may communicate with the Company:  By post at: Customer Care Desk, Bajaj Life Insurance Limited., Bajaj Insurance House, 5 <sup>th</sup> floor, Airport Road, Yerawada, Pune – 411006  By Email: <a href="mailto:customercare@bajajlife.com">customercare@bajajlife.com</a>	
	Link for downloading applicable forms and list of documents required including bank account details: <a href="https://online.bajajlife.com/online/portal/logon/serviceRequest.do">https://online.bajajlife.com/online/portal/logon/serviceRequest.do</a> <a href="https://onl&lt;/td&gt;&lt;td&gt;&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;17. Grievances /Complaints&lt;/td&gt;&lt;td&gt;Contact details of Grievance Redressal Officer of the insurer: Grievance Redressal Officer of the insurer - In case you do not receive a response within 14 days or if you are not satisfied with the resolution, you may approach Grievance Redressal Officer at gro@bajajlife.com&lt;/td&gt;&lt;td&gt;&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;&lt;/td&gt;&lt;td&gt;Link for registering the grievance with the insurer's portal: Insurance company grievance portal - https://webpartner2.bajajlife.com/GrvOnlineApi/indexOnlineGrv.js  p#_ga=2.7272630.541013491.1717475077- 1601763320.1694668355&amp;_gac=1.52751388.1715749803.EAlal QobChMly_eqivKOhgMVdWsPAh0NFQrEEAAYASAAEgJObPD  BwE&lt;/td&gt;&lt;td&gt;_&lt;br&gt;25&lt;/td&gt;&lt;/tr&gt;&lt;tr&gt;&lt;td&gt;&lt;/td&gt;&lt;td&gt;Contact details of Ombudsman: Find your nearest Ombudsman office at &lt;a href=" https:="" ombudsman"="" www.cioins.co.in="">https://www.cioins.co.in/ombudsman</a>	

## **Declaration by the Policyholder**

I have read the above and confirm having noted the details.

Place:	(Signature of the Policyholder)
Date:	

Web-link for the product where sample policy document can be downloaded:

https://www.bajajlifeinsurance.com/savings-plans/assured-wealth-goal.html

Disclaimer: In case of conflict in the content mentioned hereinabove, the terms and conditions mentioned in the policy document shall prevail.